

## Hiring and Recruiting

**Department of Career Services (DCS) - One Stop Career Centers**  
Employment-related services for businesses' needs

**Contact: DCS – 617-626-5300**

**[www.mass.gov/careercenters](http://www.mass.gov/careercenters)**

### **JobQuest**

Online resource to post job openings

**Contact: JobQuest Helpline – 617-626-6571**

**[www.mass.gov/jobquest/employers](http://www.mass.gov/jobquest/employers)**

### **Dept. of Career Services - Work Opportunity Tax Credit (WOTC)**

Tax credits for hiring targeted populations

**Contact: WOTC Unit – 617-626-5353**

**[www.mass.gov/dcs/wotc](http://www.mass.gov/dcs/wotc)**

### **Massachusetts State Colleges and Universities**

Talented graduates and contract training

**[www.mass.edu/campuses/phecampuses.asp](http://www.mass.edu/campuses/phecampuses.asp)**

## Training and Workplace Safety

### **ACLS Workplace Education Programs**

Workplace adult basic education (ABE)

**<http://acls.doemass.org/pDirectorySearch>**

### **Commonwealth Corporation –**

#### **Workforce Training Fund Program (WTFP)**

Funding and resources to train current and new employees

**Contact: 617-727-8158**

**[www.commcorp.org/wtftp](http://www.commcorp.org/wtftp)**

### **Dept. of Career Services – On-the-Job Training (OJT) Program**

Assistance with the cost of hiring and training new employees

**Contact: Your nearest career center**

**[www.mass.gov/dcs/ojt](http://www.mass.gov/dcs/ojt)**

### **Div. of Apprentice Standards (DAS) – Apprenticeship Programs**

Apprenticeship programs available to businesses

**Contact: 617-626-5409**

**[www.mass.gov/das](http://www.mass.gov/das)**

### **Department of Industrial Accidents (DIA) – Safety Grant Program**

Funding for workplace safety training

**Contact: 617-727-4900**

**[www.mass.gov/dia/safety](http://www.mass.gov/dia/safety)**

### **Department of Labor Standards (DLS) – OSHA Consultation Program**

Free service to assist private employers meet OSHA requirements

**Contact: 508-616-0461**

**[www.mass.gov/dols/consult](http://www.mass.gov/dols/consult)**



## Layoff Aversion and Management

### Department of Career Services (DCS) – Rapid Response

Assistance with layoffs/closings and access to skilled workers

Contact: 617-626-5703

[www.mass.gov/dcs/rapidresponse](http://www.mass.gov/dcs/rapidresponse)

### Department of Unemployment Assistance (DUA) – UI Program

Temporary income protection and support to Massachusetts workers

Contact: Unemployment Insurance (UI) Unit – 617-626-5075

[www.mass.gov/dua](http://www.mass.gov/dua)

### Dept. of Unemployment Assistance (DUA) – WorkShare Program

Layoff aversion by having employees share reduced work hours

Contact: WorkShare Unit – 617-626-5521

[www.mass.gov/dua/workshare](http://www.mass.gov/dua/workshare)

## Business Development/Partnerships

### Massachusetts Office of Business Development (MOBD)

Tax incentives to create jobs and stimulate business growth

Contact: 617-973-8600

[www.mass.gov/mobd](http://www.mass.gov/mobd)

### Mass Development

Finance and real estate development services

Contact: 1-800-445-8030

[www.massdevelopment.com](http://www.massdevelopment.com)

### The MA Small Business Development Center (MSBDC) Network

Advising and training programs for businesses

Contact: 413-545-6301

[www.msbdc.org](http://www.msbdc.org)

### Massachusetts Growth Capital Corporation (MGCC)

Working capital and loan guarantees

Contact: 617-523-6262

[www.mcdfc.com](http://www.mcdfc.com)

### Operational Service Division (OSD)

Commerce between government and businesses

Contact: 617-720-3300

[www.mass.gov/osd](http://www.mass.gov/osd)

### Workforce Development Boards

Partnerships and strategies to address workforce issues

[www.massworkforce.com/region-map.php](http://www.massworkforce.com/region-map.php)

## External Resources (Non-State Affiliated)

### MassMEP

Mentoring and training that help businesses grow and innovate

Contact: 508-831-7020

[www.massmep.org](http://www.massmep.org)

### Office of Federal Contract Compliance Programs (OFCCP)

Guidance for nondiscrimination compliance

Contact: 646-264-3170

[www.dol.gov/ofccp](http://www.dol.gov/ofccp)

### U.S. Small Business Administration (SBA)

Assistance in starting, building, and growing businesses

Contact: 617-565-5590

[www.sba.gov](http://www.sba.gov)